

B B C NEWS

## 

Brands, News & Gen Z



## Methodology

### **RESPONDENT MAKEUP**

PHASE 1: QUALITATIVE EXPLORATION

Global community: 3-day online community, a mix of written, video and creative tasks, 18 Gen Z respondents

6 markets: Germany, Mexico, India, Nigeria, Singapore and USA

### PHASE 2: QUANTITATIVE SURVEY

10-minute survey, 12 markets: 1338 Gen Z respondents, 747 Millennial / Gen X respondents

GENDER	Gen Z	Millennials+
Male	49%	<b>59</b> %
Female	51%	41%

AGE	Gen Z	Millennials+
18-24	100%	N/A
25-34	N/A	39%
35-54	N/A	61%

### PHASE 3: BBC'S SCIENCE OF ENGAGEMENT STUDY

BBC Science of Engagement biometric and subconscious measurements.

Sample size of n=4674 ages 18-24 and n=3779 ages 25+ population.

14 markets: Argentina, Australia, Brazil, Canada, France, Germany, Italy, India, Mexico, Netherlands, Singapore, South Africa, Spain and United States.

Mentions of Millennials+ in this report includes respondents ages 25-54

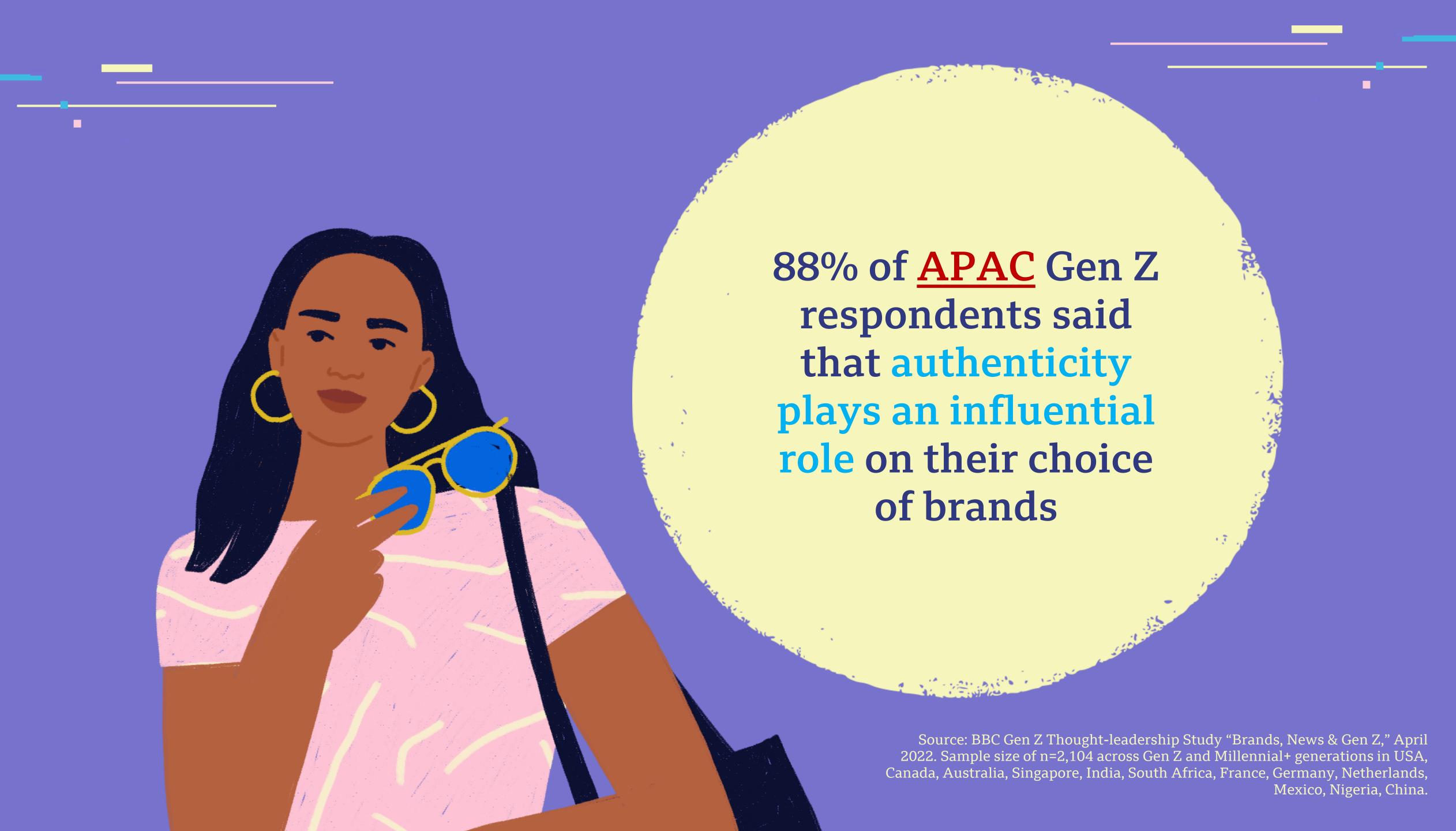


12 markets: USA, Canada, Australia, Singapore, India, South Africa, France, Germany, Netherlands, Mexico, Nigeria, China

## A unique generation...



- Gen Z desire for authenticity
- Gen Z are emotionally engaged with brands
- Gen Z follow trusted news media



when a brand is more

authentic

I am more likely to...

C3. (Top 2 agree %) To what extent do you agree or disagree with the following statements? When a brand is authentic, I am more likely to...Base: Gen Z (1338)

...trust its quality

72%

...buy their products and services again

71%

...talk about that brand in a positive way

71%

...pay more for their products and services

54%

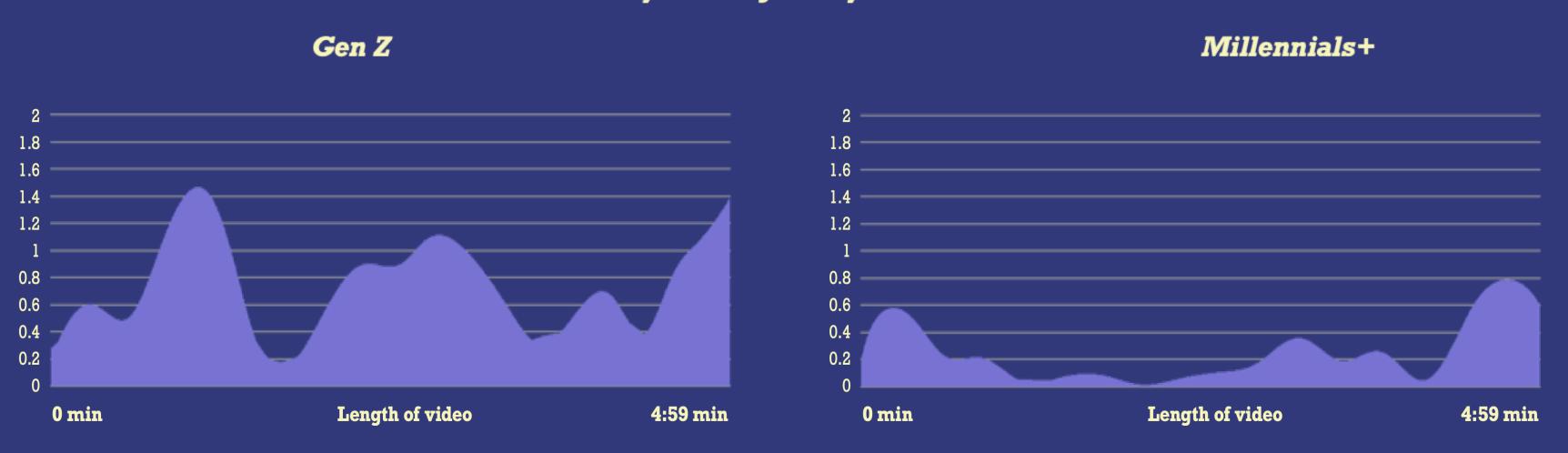
## Dependent de la company de la

Testing, using the BBC's awardwinning content effectiveness
measurement tool, The Science of
Engagement, revealed that when
exposed to quality content that
resonates with their core beliefs
and of high personal relevance,
Gen Z actually react with much
stronger sentiment than older
generations.

\*Hyundai – Journey to Ithaca is a campaign developed by BBC StoryWorks for Hyundai to highlight the company's commitment towards sustainability and how they repurposed plastic waste in their new Ioniq5 electric vehicle.

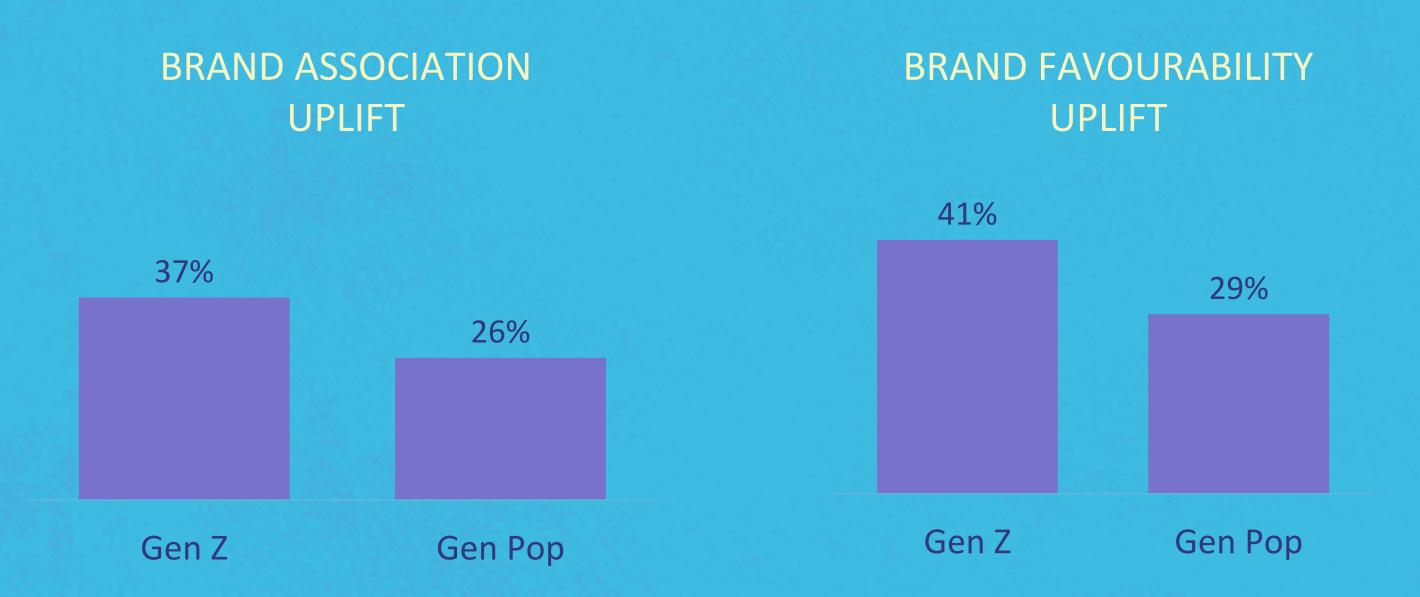
### SCIENCE OF ENGAGEMENT CONTENT TESTING

Hyundai - Journey to Ithaca



Source: BBC Gen Z Thought-leadership Study "Brands, News & Gen Z," April 2022. Sample size of n=2,104 across Gen Z and Millennial+ generations in USA, Canada, Australia, Singapore, India, South Africa, France, Germany, Netherlands, Mexico, Nigeria, China. BBC Science of Engagement biometric and subconscious measurements. Sample size of n=4674 ages 18-24 and n=3779 ages 25+ population, across Argentina, Australia, Brazil, Canada, France, Germany, Italy, India, Mexico, Netherlands, Singapore, South Africa, Spain and United States.

# Gen Z Outperformed on brand metrics when emotionally engaged.



AFTER EXPOSURE TO
BRANDED CONTENT MESSAGE

APAC Gen Z are 39%

more likely than any other region to say they're "very likely to purchase" the product/brand featured.

Source: BBC Gen Z Science of Engagement study, April 2022. Gen pop refers to benchmark data for the general population between 2020-2022

## What does this mean for News?

PERCEIVED AUTHENTICITY

% who rated 7-10 on 10-point scale

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% who rated 7-10 on 10-point scale

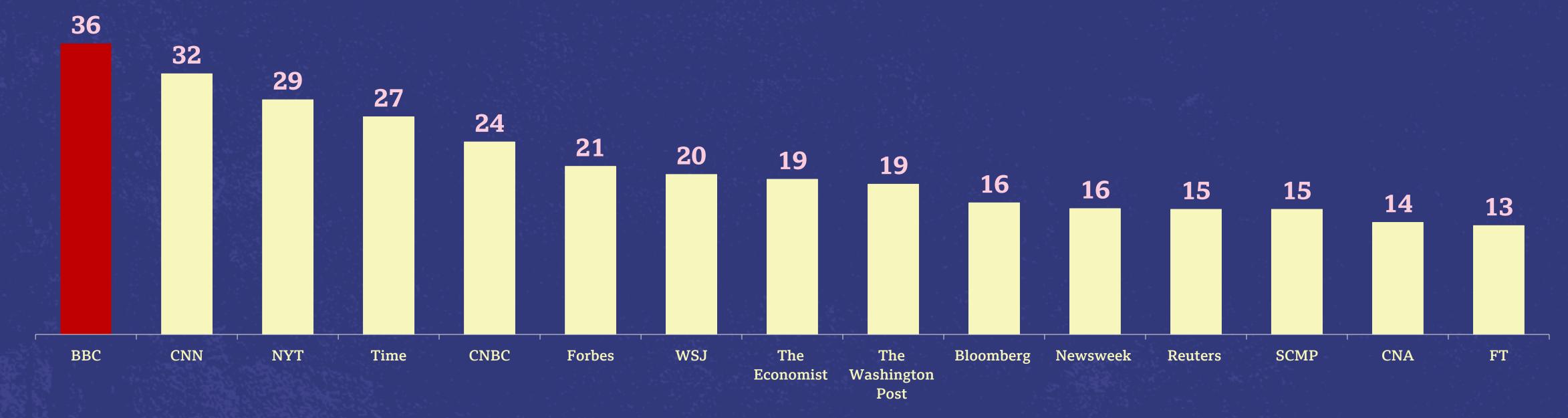
PERCEIVED TRUSTWORTHINESS

### "Authenticity and Trust" gives BBC News the #1 position in reaching Gen Z audiences in APAC

#1

Monthly Reach % – Gen Z (18-24 years old)

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Source (Audience/Sample): Ipsos Affluent Survey APAC H1 2022; Gen Z (7826293/1592), news brands accessed online in the PAST 30 DAYS \*excluding digital media/social media brands

To learn more about the insights on what make Gen Z unique and identify factors to engage with this generation, contact your BBC Advertising Sales Representative or email <a href="mailto:internationalsales@bbc.com">internationalsales@bbc.com</a> to request a presentation.

